

DirectPay

Save time. Save stamps.



PSEG LONG ISLAND

Never worry about due dates or late payments by having your electric bills paid automatically from a checking or savings account. You will continue to receive your bills as you do now, with plenty of time for review before each payment.

Is there a charge for DirectPay?

There is no charge from PSEG Long Island, but check if your bank charges before you enroll.

When will my enrollment begin?

Look for confirmation on your bill. Until then, please continue to pay your bill as you normally would. Allow four to six weeks for processing.

When does the money have to be in my bank account?

Each bill will have a message showing the exact date the payment will be withdrawn from your bank account - 20 days from the date the bill is issued.

What if I have a question about the bill amount?

We'll resolve any issues before the payment. Just call us at the number on your bill at least five business days before the payment date shown on your bill.

Will I have a record of the transaction?

Both your bank statement and electric bill will serve as records.

Complete and return this enrollment form by mail or email.

Send to: PSEG Long Island, DirectPay Program,
P.O. Box 9083, Melville, NY 11747-9083
Or by email to: DirectPayLI@pseg.com

DirectPay Program Authorization

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Account Number or Customer ID as it appears on your bill

Name _____ Phone No. _____

Address _____

City _____ State _____ ZIP _____

Name of Depositor *(If different from the customer)* _____

Authorized Signature _____

Name of Bank or Credit Union _____

Account Type Individual
 Business

A. Checking Account
(Please enclosed a blank check from the account you wish to use to DirectPay, marked "VOD")

B. Statement Savings Account
(no passbook accounts, please)

If you check "B," please ask your financial institution for the following:

1. Account Number _____ 2.ABA Routing Number _____

By signing this form, you authorize your financial institution to charge the account you have specified for the payment of all bills rendered by PSEG Long Island and send that amount to PSEG Long Island. Please continue to your bills as usual until you received our confirmation message on your bill. By providing a telephone number, you are giving consent to be contacted at that number about matters that are closely related to the utility service.