

---

**PSEG LONG ISLAND  
HOME COMFORT  
PROGRAM ANNOUNCEMENT**

**Document #: HC 2020-04  
Announcement Date: August 18, 2020**

**RE: 2020 Home Comfort and Home Performance Rebate Application Version 1.2 Release**

Dear Home Comfort Partners:

PSEG Long Island is excited to announce the 2020 Home Comfort Program Application Version 1.2 release. Effective immediately, all Home Comfort Partners are required to submit new projects using Version 1.2.

Minor enhancements have been incorporated into this release, including the freeze stat as a dual fuel thermostat and integrated controller rebate. The application is located at <https://www.psegliny.com/saveenergyandmoney/homeefficiency/homecomfort/contractors>.

**SAVE THE DATE: August 21, 2020 @ 10AM.** The Home Comfort Program Team will be hosting a virtual orientation reviewing the Home Comfort program requirements (pre-approvals, eligible equipment, FAQ's) as well as information on how you can qualify your customers for enhanced Low-Moderate Income Home Comfort rebates and access to GJGNY Smart Energy Loans.

Remember that **all 2020 Home Comfort rebate applications require preapproval prior to installation.** We recommend you submit the application for preapproval shortly after you receive a deposit from the customer. If you complete a project before a preapproval is granted, you will not receive a rebate or contractor incentive for that project. **Continued noncompliance with this requirement will result in the inability to offer PSEG Long Island Home Comfort rebates to your customers.**

To deliver timely project preapprovals for submitted rebate applications, we request that you continue to include photos with your preapproval submissions, for both partial and whole house projects. This will allow our Home Comfort team to verify project details required to issue timely preapprovals. Otherwise remote and/or onsite verifications are required that cause delays with preapprovals.

Photos are required for all Whole House project pre-approvals. For Partial House project pre-approvals, we will issue pre-approvals without photos, but will require them when submitting close out documentation. Therefore, please include the following photos with your project submittals:

- Front of house (including house number); back of the house; and both sides of house (Pre-Installation)
- Existing heating and cooling equipment including Name Plate (Pre-Installation)
- Installed Heat Pump and associated controls – Name Plate on the outdoor and indoor unit(s) for project approval (Post-Installation)

Please remember you can submit project documentation and be able to track the progress of your projects utilizing our on-line Lead Partner Portal. For assistance using Lead Partner Portal, please contact our program staff.

If you have any issues with the Home Comfort Program or rebate application, please do not hesitate to contact myself or Joshua Ebner [joshua.ebner@pseg.com](mailto:joshua.ebner@pseg.com).

We appreciate your participation in the PSEG Long Island Home Comfort Program.

Thank you for your cooperation and continued support.

Sincerely,

*Jonathan Tham*

Jonathan Tham  
Program Administrator, Home Comfort Program  
[jonathan.tham@pseg.com](mailto:jonathan.tham@pseg.com)