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**PSEG LONG ISLAND  
HOME COMFORT  
PROGRAM ANNOUNCEMENT**

**Document #: HC 2020-02  
Announcement Date: March 26, 2020**

**RE: 2020 Home Comfort and Home Performance Rebate Application Version 1.1**

Dear Home Comfort and Home Performance Partners:

The PSEG Long Island Home Comfort and Home Performance Programs will continue to accept the current rebate application version (V1.1) until further notice. The application is available for download at <https://www.psegliny.com/saveenergyandmoney/homeefficiency/homecomfort/contractors>

As you are aware, PSEG Long Island has significantly increased rebates for eligible heat pumps in 2020. Only participating Home Comfort partners can offer \$600-\$1,000/ton Whole House rebates (or \$300-\$350/ton Partial House rebates) for eligible heat pumps. Please remember with these robust rebate levels, it is crucial we have the opportunity to both Pre and Post inspect selected projects. Please submit your project approval requests (applications) as early as possible, especially during this current period as all program staff continues to work remotely completing project reviews, processing, and approving rebates. This will allow you and your customer to confirm and lock in the approved rebate levels.

As a result of current circumstances regarding the Coronavirus, PSEG Long Island is developing procedures to allow for virtual inspections and is working with customers and contractors alike to allow submittal of photos and project close out documentation so we can verify make, model, and serial numbers of installed equipment in place of physical on-site inspections. An email from your customer to our inspectors with the necessary pictures showing make/model/serial info of rebated measures may also be considered for the time being. Please contact your program team for assistance.

Please remember you can submit project documentation and be able to track the progress of your projects utilizing our on-line Lead Partner Portal. For assistance using Lead Partner Portal, please contact our program staff.

You can also take this opportunity to complete projects submitted for a rebate but are missing documentation needed for payment including airflow and charge forms. Our program teams are available to assist you remotely. Let's use this time to provide any missing documents required to complete projects already in the pipeline. During this time, PSEG Long Island is focused on assisting our customers and partners that participate in our Energy Efficiency programs every way possible. We want to continue to review, process, inspect, and approve these lucrative contractor incentives and customer rebates. We understand how important it is to keep production going and be a catalyst for getting our local economy back on its feet!

If you have any issues with the Home Comfort Program, rebate application or Lead Partner Portal, please do not hesitate to contact myself or Joshua Ebner [joshua.ebner@pseg.com](mailto:joshua.ebner@pseg.com) (631-479-7582).

We know these are challenging times and we are here to support you and your business in any way we can. We appreciate your participation in the PSEG Long Island Home Comfort and Home Performance Programs.

Thank you for your cooperation and continued support.

Sincerely,

*Jonathan Tham*

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